Toxic Workplace!: Managing Toxic Personalities and Their Systems of Power

Mitchell Kusy, Elizabeth Holloway

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Praise for *Toxic Workplace!*

"*Toxic Workplace!* describes how to identify and best work with toxic personalities. It also provides a systemic approach for creating a culture that's positive and respectful while improving the bottom line. Kusy and Holloway share how their national research translates into real-world practices in organizations. I endorse their practical, concrete approaches that will make a significant difference in organizations today and in the future."
—**Gregg Steinhafel**, president and CEO, Target Corporation

"*Toxic Workplace!* brings a rare and valuable view of one of the great challenges facing leaders in today's organizations. It is a significant guidebook to the healthy enterprise of the future, not only because of Kusy and Holloway's systems approach to dealing with toxic personalities, but also their unique practice of creating communities of respectful engagement. This book demonstrates how this impacts both organizational social responsibility and the bottom line."
—**Frances Hesselbein**, former CEO of the Girl Scouts of the U.S.A.; founding president and chairman of Leader to Leader Institute, formerly The Peter F. Drucker Foundation for Nonprofit Management

"Transforming the culture to support the strategy and mission is the real stuff of leadership. Toxic Workplace! gives you the research-based tools to identify and deal with the 'dark side' of this important dynamic. Read it and you will engage your organization in new, more authentic, and effective ways!"
—**Kevin Cashman**, author, *Leadership from the Inside Out* and senior partner, Korn/Ferry Leadership & Talent Consulting

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Chris Henderson:

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